



# Timo Makkonen CEO & Co-Founder

"Our mission is to change the construction industry quality culture towards transparency and collaboration."









# What is Congrid?

- Service provider for construction site quality and safety management
- Founded 2013 by construction professionals
- Mission to change the construction industry quality culture
- We want to encourage an open culture where everyone is engaged
- Widely used in Finland by contractors and projects













































# Why Congrid



- Data driven approach gives possibility to improve and learn
- We cannot learn if we don't have proper data
- Structured data and templates enable companies to harmonise operations
- Time is valuable on all size of projects
- Quality is everyone's business

#### Challenges

- Culture "we've always done like this"
- Digital tools are used to replicate the analog process
- Company willingness & lack of leadership to change the culture
- Suspicions against technology
- Siloed data











# Construction work fully documented

Everyone committed, Transparency across all parties



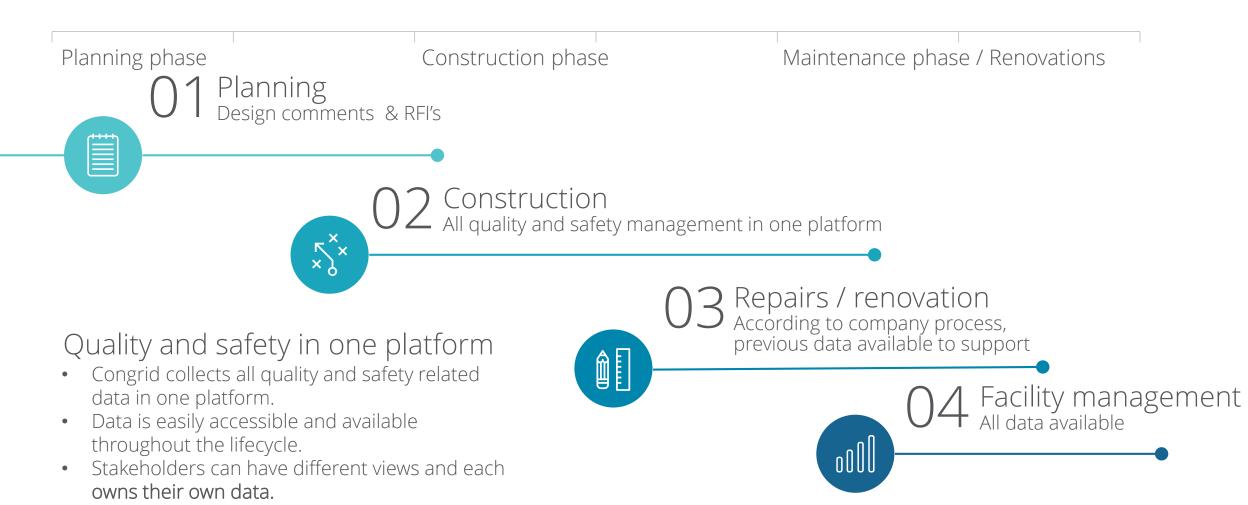








### Construction projects lifecycle with Congrid How we can help











# Task planning and follow up

All data available and linked for the different phases

03



Plannig related tasks Big room work Collect requirements

Feedback loop for learning

#### Construction

01





Contractor continue to fill the plan and document te work

# Warranty



All data from previous available to help possible warranty work

### Facility Management



Building owner has clear history and possibility to include quality assurance to the digital twin



04







# Project personnel time paradox





The amount of office work on construction sites keeps on growing





Site managers and supervisors should spend time on-site **not** at the office.











How we can stop putting out fires?

Can we do something differently?

Should quality be everyone's responsibility?

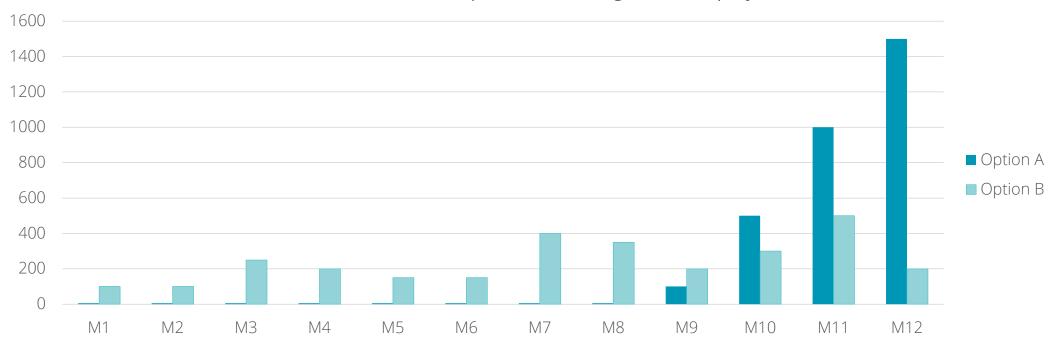




# Can we rethink our current ways to work?

Option A – check defects at the end  $\rightarrow$  total of 1500 open issues at the end Option B – follow and correct defects during the project  $\rightarrow$  ~100 open issues at the end

#### Amount of recorded open issues during 12 month project



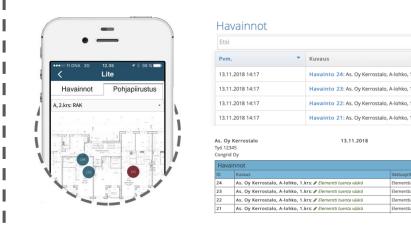




# How Congrid support contractor involvement

### CongridLITE

### QualityLITE



MOBILE - Contractor can complete tasks assigned tasks and create reports from mobile with pictures and comments



MOBILE – Safety notes available for all users



MOBILE - Complete inspections for own responsibility area with photos. Raise tasks when applicaple.



WEB - All inspection reports available for the responsible contractor and relevant stakeholders







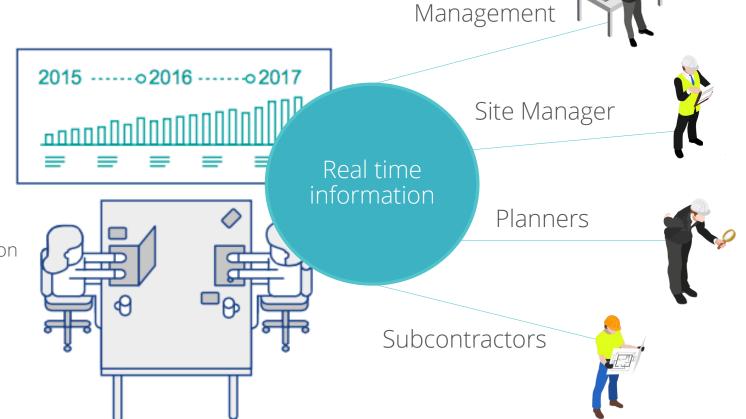


# Transparent site management

Goal: Common project control / supervision

#### Everyone participates

- → Knowledge sharing
  - → Clear big picture
  - → Transparent
- → Proactive working
  - → Responsibility
  - → Motivation
- → Clear harmonised documentation
  - → Structured data
  - → Common ways
- → Decisions based on real data
  - → Supply chain
  - → Work progress
  - → Quality



"We encourage a positive and safe culture where everyone is committed."











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